

GLADES S.T.A.R.



2016-2019 Strategic Plan of
The Glades STAR Community Partnership Group

4/12/16

Glades S.T.A.R. Children's Mental Health System of Care

Glades STAR Children's Mental Health System of Care Expansion 2016 – 2019 Strategic Plan



Vision

Celebrating Healthy, Empowered Youth, Families and Communities

Mission

To educate and empower youth and families to work with community partners to foster and promote a children's mental health system that cares.

Values

Family – Driven, Youth – Guided, Cultural Diversity, Faith and Hope, Evidenced and Practice Based Services and Supports - Wraparound

Name

The Glades S.T.A.R. (System That Achieves Results)

Logo

A Star

Target Population

Children and youth ages 5-17 living in Belle Glade, Canal Point, South Bay and Pahokee that are at-risk of or have social and emotional disturbances.

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This plan represents the combined thinking of the members of the Community Partnership Group and is considered to be a working fluid document to keep us focused on development, implementation and sustainable effective system that cares for children's mental health.

Glades STAR Goals

1. To create a safe environment where families and youth actively participate in the development, implementation, and evaluation of the system of care.
2. Using practices that are proven to work.
3. To sustain a children's mental health system of care for the western communities
4. Provision of education to the general population to reduce stigma and increase mental health awareness in the community.
5. To build and foster relationships among partners in order to increase families' access to quality services by improving cultural linguistic competency.

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Objectives	Key Indicators of Success	Strategies or Action Steps	Responsibility Champion	Coordinated with	Timeframe/ Due Date
Goal #1: To create a safe environment where families and youth actively participate in the development, implementation, and evaluation of the SOC.					
Objective 1.a Establish family / youth sub-committee to meet consistently in the Glades to strategy regarding expansion and enhancement of the children's mental health system of care.	A western community coalition of parents and parents with aligned goals and advocacy strategies	Establish and conduct monthly family / youth sub-committee meeting of the Glades STAR	Federation of Families of Florida - Glades	Glades STAR Community Partnership Group	1/2016 - 6/2019
		Family and Youth Sub-Committee representatives to report to Community Partnership Group meeting monthly	Federation of Families of Florida - Glades	Glades STAR Community Partnership Group	1/2016 - 6/2019
		Family and youth conduct fund raising and solicit in-kind contributions to help defray cost of family and youth support activities i.e.; car washes, garage sales	Federation of Families of Florida - Glades	Youth MOVE Florida – Glades	Quarterly
		Identify local and state committees, forums that family and youth can participate in giving recommendations and sharing stories	Federation of Families of Florida - Glades	Glades STAR Community Partnership Group	9/2016
		Family and Youth members outreach to diverse/underserved populations	Federation of Families of Florida - Glades	Glades STAR Community Partnership Group	Quarterly

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Objectives	Key Indicators of Success	Strategies or Action Steps	Responsibility Champion	Coordinated with	Timeframe/ Due Date
Goal #1: To create a safe environment where families and youth actively participate in the development, implementation, and evaluation of the system of care.					
Objective 1.b Establish, maintain and sustain youth voice in the System of Care	Established vibrant, active Youth MOVE Chapter	Create fun events to reach out to youth. This would include conversations about life-speakers, games, fun activities and food.	Youth MOVE Florida - Glades	Federation of Families of Florida	Quarterly
		Conduct trainings related to youth	Youth MOVE Florida - Glades	Federation of Families of Florida	Quarterly
		Making presentations in various youth groups to talk about Youth MOVE and to inspire other youth through their stories.	Youth MOVE Florida - Glades	Federation of Families of Florida	Quarterly
		Establish social media tools such as website, twitter etc.	Youth MOVE Florida - Glades	Federation of Families of Florida and local marketing experts	4/2016
		Recognize and celebrate the youth for their accomplishments	Federation of Families of Florida	Community Partnership Group	September 2016 and annually

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Objectives	Key Indicators of Success	Strategies or Action Steps	Responsibility Champion	Coordinated with	Timeframe/ Due Date
Goal #1: To create a safe environment where families and youth actively participate in the development, implementation, and evaluation of the system of care.					
Objective 1.c. Establish, maintain and sustain parent support in the System of Care	Establish vibrant, active Federation Support Group for families	Provide safe environment for the youth and families via family support center (s)	Federation of Families of Florida - Glades	Community Partnership Group	On-going
		Conduct monthly family support group (s)	Federation of Families of Florida - Glades	Community Partnership Group	On-going
		Provide parents with education and information to improve knowledge of SOC	Federation of Families of Florida - Glades	Community Partnership Group	On-going
		Provide support for teen parents (dads and moms.)	Federation of Families of Florida - Glades	Community Partnership Group	7/2017
		Train and certify parent partners to mentor, educate and support other parents	Federation of Families of Florida - Glades	Community Partnership Group	9/30/16

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Objectives	Key Indicators of Success	Strategies or Action Steps	Responsibility Champion	Coordinated with	Timeframe/ Due Date ¹
Goal #2: Using practices that are proven to work.					
Consistent community wide team planning approach driven by the family and guided by youth	Availability of Wraparound/team planning based services for youth and families with complex behavioral health needs and /or multi-system involvement	Wraparound team meetings as a mandatory process for case management with ability to be billed by all qualified team members	Glades STAR Community Partnership Group – Wraparound Subcommittee	SEFBHN	9/30/16
		Adopt the wraparound guidelines and principles as the foundation for person-to-person training for targeted case child case managers	Glades STAR Community Partnership Group – Wraparound Subcommittee	SEFBHN	On-going
		Develop or identify Wraparound guide in plain language for families and youth delineating what to expect from the provider and how to drive the team process.	Glades STAR Community Partnership Group – Wraparound Subcommittee	Glades Star Partnership Group	6/30/16
		Create “Network or Hub” for tracking and monitoring wraparound activities in the western community including MOU; the number of strengths and needs assessments; team meetings and publication of aggregate data by agency.	Glades STAR Community Partnership Group – Wraparound Subcommittee	Glades Star Partnership Group	7/31/16
		Develop/implement wraparound satisfaction survey that meets national wraparound standards	Glades STAR Community Partnership Group – Wraparound Subcommittee	SEFBHN	6/30/16 2019
		Conduct wraparound information sharing forums	Glades STAR Community Partnership Group – Wraparound Subcommittee	Glades Star Partnership Group	On-going

¹ Assumption that this work will continue regardless of subsequent SAMHSA Expansion funding
4/12/16

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Goal 3: To sustain a children's mental health system of care for the western communities.					
Objectives	Key Indicators of Success	Strategies or Action Steps	Responsibility Champion	Coordinated with	Timeframe/ Due Date
Funding opportunities for family and youth organizations, including funding parent and youth support services	Continuation of enhancement and expansion of the system of care for children's mental health	Independent and collaborative fund raising to support the children's mental health system of care(CMHSOC) priority issues and gaps in services as identified by families such as: respite care, housing, crime prevention, substance abuse, mentoring, field trips, transportation and staff training	Glades STAR Community Partnership Group – Finance Committee	Community Partnership Group Managing entity	On-going
		Certification in wraparound and peer support to be able to access Medicaid, managed care and other funding streams.	Glades STAR Community Partnership Group – Finance Committee	Community Partnership Group	9/30/16
		Provide workshop and support to parents seeking clearance on background screening when this is a challenge in the hiring of peer specialists.	Glades STAR Community Partnership Group – Finance Committee	Federation of Families of Florida Career Source Glades Initiative SEFBHN	9/30/16
		Identifying and maintaining data needed to demonstrate needs and successes of program to help seek funding	Glades STAR Community Partnership Group – Finance Committee	Community Partnership Group	9/30/16
		Identification and submission of grants to sustain Glades STAR CMHSOC core activities: Wraparound, family and youth support, and mental health services.	Glades STAR Community Partnership Group – Finance Committee	Community Partnership Group	On-going
	Continuation of enhancement and expansion of the	Identify potential business partners and foundations to collaborate with	Glades STAR Community Partnership		ongoing

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	system of care for children's mental health		Group – Finance Committee		
	Continuation of enhancement and expansion of the system of care for children's mental health	To develop relations with managing entities and managed care providers for potential funding	Glades STAR Community Partnership Group – Finance Committee	Managing Entities Managed Care companies.	ongoing

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Goal 4: Provision of education to the general population to reduce stigma and increase mental health awareness in the community.

Objectives	Key Indicators of Success	Strategies or Action Steps	Responsibility Champion	Coordinated with	Timeframe/ Due Date
Decrease stigma of MH/SA	Implementation of Social Marketing Plan and Branding of Glades STAR Children's Mental Health System of Care Collaborative	1. Provide education and awareness at community events using brochures, giveaways (fans, pens, hand sanitizers, stress balls, and bracelets)	Glades STAR Community Partnership Group – social marketing committee	Federation of Families of Florida	5/2016 and ongoing
		2. Identify venues and begin to share youth and family stories including newsletters, training events, and other forums	Glades STAR Community Partnership Group - social marketing committee	Federation of Families of Florida	9/2016 and ongoing
		3. Promote public and professional awareness of MH/SA as general health issue through social media tools and websites	Family and Youth Committee - social marketing committee	Glades STAR Community Partnership Group	5/2016 and ongoing
		4. Publish calendar of events and distribute widely	Federation of Families of Florida	Glades STAR Community Partnership Group	Monthly
		5. Create a slogan to identify mental health as a safe topic in order to reduce stigma	Glades STAR Community Partnership Group - social marketing committee	Glades STAR Community Partnership Group	5/2015

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Goal 5: To build a culturally and linguistically competent workforce and community of care					
Objectives	Key Indicators of Success	Strategies or Action Steps	Responsibility Champion	Coordinated with	Timeframe/Due Date
Culturally and linguistically competent agencies, programs, and services that reflect the cultural, racial, ethnic, and linguistic differences of the Western Community	Implementation of Cultural and Linguistic Competency (CLC) Plan	Completion of written CLC strategic plan	CLC Committee	Glades STAR Community Partnership Group	7/2016
		SOC community partnership group to obtain training CLC Self – Assessment Tool and process for administering the CLC self - assessment.	CLC Committee	USF Managing Entity Community Partnership group	9/2016
		SOC community partnership group agencies will administer within their agencies	CLC Committee	USF Managing Entity Community Partnership group	9/2016
		Conduct CLC Community Training and outreach to include families, faith-based community, behavioral health agencies, schools and law enforcement	CLC Committee	DCF, SAMH Office	9/2016



For More Information

www.Gladesstar.org

www.federationfamiliesflorida.org